

AÉROPORT DE BERGERAC PÉRIGORD

CAR PARK TERMS & CONDITIONS

(UK English – informative translation)

**Version: 1.5 – In case of discrepancy,
the French version prevails (see §15).**

1. Purpose – Scope

These Terms & Conditions for the sale and use of the car parks ("T&Cs") govern access, use, pricing and payment for the car parks operated by Aéroport Bergerac Dordogne Périgord ("the Airport").

Accessing the car park constitutes full and unconditional acceptance of these T&Cs by the user.

2. Nature of the service – Unattended car park

The car parks are paid-for and unattended. The Airport does not monitor vehicles or their contents and accepts no liability for loss, theft, deterioration or damage to vehicles/objects, save in cases of proven fault on the part of the Airport.

3. Access – Entry/exit process

Access is via ticket on entry and/or a subscription support (card or number-plate recognition, depending on equipment).

The barrier only allows one vehicle at a time; "tailgating" is strictly prohibited.

Exit is subject to prior payment at the pay-on-foot machines (indoor and outdoor). Authorised staff will assist in the event of an incident.

4. Traffic and safety rules

Users must comply with the Highway Code and internal signage.

Maximum speed: 20 km/h.

Permitted size/weight: access is restricted to light vehicles with height \leq 2.80 m.

Prohibited: buses, HGVs, oversize vehicles, motorhomes, caravans, trailers (unless expressly authorised in writing by the Airport).

No parking on traffic lanes, marked-off zones, reserved bays (PRM/Blue Badge, taxis, private-hire, car-rental, services) or in front of emergency/access points.

5. Tariffs – Payment – Invoicing

Current tariffs (short stay, long stay, subscriptions, reissue fees, lost ticket, penalties) are displayed at the entrance, at the machines and published on the Airport's website.

Payment is made at the pay-on-foot machines (indoor/outdoor); accepted means of payment depend on the equipment in place.

In the event of malfunction, a fallback payment method may be activated by staff. Business invoicing is available on request (aeroport-bergerac@bergerac.aeroport.fr).



Subscription card reissue: €25.00 incl. VAT, payable upon issue.

Lost ticket: €180.00 incl. VAT, payable before exit.

6. Users “without subscription”

Parking is charged by band/duration according to the posted tariff.

If a ticket is lost and no conclusive proof of actual stay can be provided (e.g. time-stamped certificate), the flat “lost ticket” tariff of €180.00 incl. VAT applies, payable before exit.

7. Long-stay subscriptions – Specific terms

7.1. Nature of the right

A subscription grants a right of access to the car park for its validity period, without any allocation of a numbered space. It is personal and non-transferable. Only one vehicle may enter/exit at a time per subscription.

7.2. Independence from flight schedules

Car-park subscriptions are independent from airline or third-party flight schedules. No refunds or discounts are due in the event of flight cancellation, suspension or modification (whatever the cause).

7.3. Unavailability attributable to the Airport (works, closure)

If the car park is materially unavailable due to the Airport (works, closure, access neutralised by the Airport) rendering use impossible, subscription terms are extended automatically pro-rata to the exact number of calendar days of unavailability.

Where immediate technical extension is impossible, a nominative credit note of equivalent duration may be issued. No cash refund is due for such unavailability.

7.4. Capped goodwill gesture

Exceptionally, the Airport may grant a flat one-month extension for subscriptions affected by a works-related unavailability,

once per holder, upon written request and with no precedent value.

7.5. Subscription card – Loss, theft, damage, defect

Any loss, theft, damage or malfunction must be reported immediately to the parking service so the support can be blocked.

Reissue fee: €25.00 incl. VAT, payable upon issue, whatever the cause (loss, theft, damage, defect, change of support).

Reissue irreversibly deactivates the former card and does not extend the subscription.

The Airport may request ID and/or the subscription number before issuing a reprint.

7.6 Transfer / change of number plate

Subscriptions are personal and non-transferable. A plate change can be requested (administration fee: €25.00 incl. VAT).

The change takes effect once confirmed by the Airport and the previous plate is deactivated. This does not extend the subscription.

The Airport may request ID and/or subscription number to process the request.

8. Anti-fraud – Irregular parking – Removal

Fraud/evasion (tailgating, unauthorised entry, lending/duplicating support): regularisation at the tariff due, a €250.00 incl. VAT penalty per incident, and deactivation of the support/subscription.

Any dangerous/obstructive parking or use of a reserved bay exposes the user to ticketing, towing/removal to the pound at the owner's risk and expense, and invoicing for repairs/restoration (barriers, machines, bollards, signage).

9. Damage – Notifications – User liability

Any incident or damage caused by the user must be reported immediately to Airport staff.



The user is liable for damage they cause to persons, property or car-park equipment.

9.1. Vehicle deemed abandoned – Removal procedure

A vehicle is deemed abandoned if it remains unmoved for at least 45 days (without a valid subscription) or 15 days after a subscription expires without regularisation.

Procedure: formal notice is sent to the holder/registered keeper (by recorded delivery or equivalent) with a 15-day deadline to remove/regularise. Failing this, and in accordance with applicable regulations, the Airport may proceed with impoundment and/or removal via an authorised contractor.

Costs of removal, impound, storage and reinstatement are borne by the owner. The Airport bears no liability for deterioration arising from removal operations carried out by an authorised contractor.

10. Service suspension – Force majeure

The Airport may temporarily suspend access to the car park for safety, maintenance or works. Events of force majeure (under French law) release the Airport from liability and give rise to no compensation. (Specific rules for subscriptions in cases attributable to the Airport are set out in §7.3.)

10.1. Exceptional closure / public order

If closure is mandated by a competent authority or justified by public-order/safety imperatives (e.g. alerts, severe weather, security posture, requisitions), no compensation is due.

For subscriptions, only the pro-rata rule in §7.3 may apply where the unavailability is attributable to the Airport.

11. Personal data

Data processing is carried out for car-park management (access control, ANPR/number-

plate recognition, subscriber management, payment, fraud prevention).

Controller: Aéroport Bergerac Dordogne Périgord.

Legal bases: contract performance / legitimate interests / legal obligations.

Categories: identification data (name, contact details), registration number/ANPR, subscriber identifiers, access logs (date/time/terminal), payment data (transaction/mandate reference; card numbers not retained), CCTV images in/around car parks.

Retention (standard): ANPR/access logs: 30 rolling days. CCTV: 30 rolling days (save requisition/investigation). Subscriber file (contract, correspondence): contract term + 5 years (civil limitation). Invoicing/accounting: 10 years (legal obligation). Security-relevant technical logs: up to 12 months.

Recipients: authorised Airport staff, service providers operating parking/payment/hosting systems (under contract and confidentiality commitments), insurers, legal auxiliaries; authorities and law-enforcement on lawful request.

Security: appropriate measures, including role-based access control, TLS encryption of flows and encryption at rest of sensitive data where relevant, access logging, environment segmentation, regular backups. No transfers outside the EU without appropriate safeguards (standard contractual clauses, adequate countries, etc.).

Rights & DPO: GDPR rights of access, rectification, erasure, objection, restriction, portability. Requests to the DPO – Aéroport Bergerac Dordogne Périgord, Route d'Agen, 24100 Bergerac, France; email: aeroport-bergerac@bergerac.aeroport.fr

An acknowledgement is issued and a response provided within one month, extendable by two months in complex cases. Individuals may lodge a complaint with the CNIL



12. Complaints – Consumer mediation

Any complaint relating to parking must be addressed in writing to: Aéroport Bergerac Dordogne Périgord, Route d'Agen, 24100 Bergerac, France – aeroport-bergerac@bergerac.aeroport.fr

After prior written steps with the Airport, consumer users may refer the matter free of charge to the competent Consumer Mediator: s.lopez@bergerac.aeroport.fr

13. Governing law – Dispute resolution

These T&Cs are governed by French law. In the absence of an amicable solution or mediation, the territorially competent courts shall have jurisdiction, without prejudice to any applicable public-order rules.

14. Publication – Changes – Entry into force

The T&Cs are displayed at the car-park entrance and payment machines and published on the Airport's website. The Airport may amend the T&Cs at any time; the applicable version is that in force on the date of entry into the car park or the date of purchase/renewal of the subscription. This version supersedes and replaces any prior version.

15. Reference language

An English version may be published for information purposes. In the event of inconsistency, the French version shall prevail.

